# 2017 ~WAVE AWARDS WINNERS

## **2017 WAVE Award Recipients**

#### **AIR**

## **Best Airline, Domestic**

Delta Air Lines

### **Best Airline, International**

**Emirates** 

## **Airline Providing the Best Travel Agent Support**

Delta Air Lines

#### **CRUISE**

# Cruise Line with Highest Client Satisfaction (less than 1,300 passengers)

**Crystal Cruises** 

# Cruise Line with Highest Client Satisfaction (more than 1,300 passengers)

Celebrity Cruises

## **Cruise Line Providing the Best Travel Agent Support (ocean-going)**

Royal Caribbean International

## **Best New Ship (ocean-going)**

Harmony of the Seas, Royal Caribbean International

# **Best Onboard Dining (ocean-going/less than 1,300 passengers)**

Oceania Cruises

# **Best Onboard Dining (ocean-going/more than 1,300 passengers)**

Celebrity Cruises

# **Best Refurbished Ship (ocean-going)**

Carnival Imagination, Carnival Cruise Line

### **River Cruise Line with Highest Client Satisfaction**

Viking River Cruises

## **River Cruise Line Providing Best Travel Agent Support**

AmaWaterways

### **Best New Ship (River Cruise)**

AmaViola, AmaWaterways

### **Best Onboard Dining (River Cruise)**

AmaWaterways

## **Best Suites (River Cruise)**

### Viking Emerald, Viking River Cruises

# **Best Expedition Cruise Line (ocean-going)**

Paul Gauguin Cruises

# Best Suites (ocean-going)

Crystal Serenity, Crystal Cruises

# **Best Shore Excursions (River Cruise)**

AmaWaterways

# **Best Shore Excursions (ocean-going)**

Regent Seven Seas Cruises

## **Best Cruise Line for Family Activities**

Disney Cruise Line

## **Best Cruise Line for Shows and Nightlife**

Royal Caribbean International

#### **Best Use of Social Media**

Norwegian Cruise Line

#### RAIL

#### **Best North American Rail Vacation Provider**

Rocky Mountaineer

### **TOUR OPERATOR**

### **Tour Operator Providing the Best Travel Agent Support**

Globus Family of Brands

## **Best Tour Operator, Escorted**

Globus Family of Brands

## **Best Tour Operator, FIT**

**Funjet Vacations** 

### **Best Tour Operator, Africa**

Abercrombie & Kent

### **Best Tour Operator, Asia**

**Avanti Destinations** 

## Best Tour Operator, Australia, New Zealand, South Pacific

Pleasant Holidays

## **Best Tour Operator, Caribbean**

# **Best Tour Operator, Central/South America**

G Adventures

# **Best Tour Operator, Europe**

Tauck

## **Best Tour Operator, Hawaii**

Pleasant Holidays

# **Best Tour Operator, Mexico**

**Apple Vacations** 

# **Best Tour Operator, Middle East**

Globus Family of Brands

# **Best Tour Operator for Adventure/Experiential Travel**

G Adventures

# **Best Tour Operator for Multigenerational Travel**

Adventures by Disney

## **Best Tour Operator, U.S. National Parks**

Collette

## **Best Tour Operator for Foodies**

**Insight Vacations** 

#### **CAR RENTAL**

# **Car Rental Company Providing Best Travel Agent Support**

Enterprise

## **Car Rental Company Providing the Highest Client Satisfaction**

Enterprise

#### RESORT/HOTEL

## **Best New Resort or Major Renovation, Mexico**

Hyatt Ziva Cancun

# **Best New Resort or Major Renovation, Los Cabos**

Grand Velas Los Cabos

## **Best New Resort or Major Renovation, Caribbean**

Sandals Royal Caribbean

## **Best New Resort or Major Renovation, Hawaii**

#### The Ritz-Carlton Residences, Waikiki Beach

## **Best Hotel Chain, Europe**

Starwood Hotels and Resorts Worldwide

#### **Best Hotel Chain, Hawaii**

Outrigger Hotels & Resorts

## **Best All-Inclusive Hotel Chain, Caribbean**

Sandals Resorts International

### **Best All-Inclusive Hotel Chain, Mexico**

**AMResorts** 

### **Best Hotel Brand, USA**

Marriott International

## **Best Luxury Hotel Brand**

The Ritz-Carlton Hotel Company

# Hotel/Resort Chain Providing the Best Travel Agent Support

Marriott International

#### **Best Hotel Brand for Families**

Disney

#### **DESTINATIONS**

# **Destination with the Highest Client Satisfaction, Asia**

Thailand

# Destination with the Highest Client Satisfaction, Canada

Vancouver

# **Destination with the Highest Client Satisfaction, Europe**

Italy

# **Destination with the Highest Client Satisfaction, Mexico**

Los Cabos

### **Destination with the Highest Client Satisfaction, USA**

Hawaii

### **Top Trending Destination**

**Iceland** 

## **Favorite Three-Night Destination to Sell**

Las Vegas

#### TRAVEL INSURANCE

## **Best Travel Insurance Company**

Allianz Global Assistance

#### **TOURISM BOARD**

## **International Tourism Board Providing the Best Travel Agent Support**

Jamaica Tourist Board

# U.S. Tourism Board Providing the Best Travel Agent Support

Hawaii Visitors & Convention Bureau

### **AGENT PROGRAMS**

## **Best Travel Agent Education/Training Program**

Princess Cruises: Princess Academy

#### **WRITE INS**

## **Favorite Individual Hotel Sales Representative**

Deaner Snively Marriott International

## **Favorite Individual Tour Operator Sales Representative**

Hilde Mason The Mark Travel Corporation

## **Favorite Individual Cruise Sales Representative**

Linda Kay Barber Celebrity Cruises

## **Favorite Individual River Cruise Sales Representative**

Michael Weldon Viking River Cruises

## **Excellence in Leadership Award**

Patrick Clark Avalon Waterways

#### **2017 TRENDSETTER AWARDS**

## **Upward Bound, Rock Star Agent Under 40 (Sponsor: AMResorts)**

#### Winner:

Myste Wylde ProTravel International

#### Runner-up:

Danielle Stephens Harmon Travel

# Best Group Booking Sales Effort (Sponsor: Royal Caribbean Int'l.)

### Winner:

Danny Genung Harr Travel

# Runners-Up:

Neil Bauman & Theresa Mazich M.D. Insight Cruises

# Best Targeted Marketing Idea (Sponsor: Celebrity Cruises)

## Winner:

Christine Hanna Montrose Travel

# Runner-Up:

Daniela Harrison Avenues of the World Travel

# Best Use Of Social Media (Sponsor: Globus Family of Brands)

### Winner:

Brianna Glenn Milk and Honey Travels

## Runner-Up:

Peter Enns

Travel Concierge LLC